

Every resident of a Nursing Home shall have the following rights:

1. To be treated with consideration, respect, and full recognition of personal dignity and individuality.
2. To receive care, treatment, and services which are adequate and in compliance with relevant federal and state rules.
3. To receive at the time of admission and during the stay, a written statement of the services provided by the facility, and of related charges. Charges for services not covered under Medicare or Medicaid shall be specified.
4. To have on file physician's orders with the proposed schedule of medical treatment. Written, signed evidence of prior informed consent to participation in experimental research shall be in the patient's file.
5. To receive respect and privacy in the patient's medical care program. All personal and medical records shall remain confidential.
6. To be free from mental and physical abuse. To be free from chemical and physical restraints unless authorized for a specified period of time by a physician according to clear and indicated medical records.
7. To receive from the administrator or staff of the facility a reasonable response to all requests.
8. To receive visitors or have access to privacy in phone use at any reasonable hour. To send and receive mail promptly and unopened, with access to writing materials.
9. To manage his/her own financial affairs unless other legal arrangements have been so ordered.
10. To enjoy privacy in visits by the resident's spouse.
11. To enjoy privacy in his/her room.
12. To present grievances and recommend changes in policies and services without fear of reprisal, restraint, interference, coercion, or discrimination.
13. To not be required to perform services for the facility without the resident's consent and written approval of the attending physician.
14. To retain, to secure storage for, and to use personal clothing and possessions, where reasonable.
15. To not be transferred or discharged from a facility except for medical reasons, or their own or other patient's welfare. Any such transfer shall require at least thirty (30) days notice, unless the physician orders immediate transfer, which shall be documented on the patient's medical record.
16. To be notified when a facility's license is revoked or made provisional. The responsible party or guardian must be notified also.